

NOTICE OF NONDISCRIMINATION

Discrimination is Against the Law

Kootenai Urgent Care LLC dba Kootenai Occupational Medicine (KUC/KOM) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. KUC/KOM does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Kootenai Urgent Care LLC dba Kootenai Occupation Medicine:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact: **Civil Rights Coordinator, Cheryl Mikkelsen / 208.292.0990 / cmikkelsen@nifp.com**

If you believe that KUC/KOM has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Kootenai Urgent Care LLC
Attn: Cheryl Mikkelsen, Civil Rights Coordinator
700 Ironwood Drive, Suite 220E, Coeur d'Alene, ID 83814
Phone: 208.292.0990 / Fax: 208.292.2950

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator, Cheryl Mikkelsen is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Proficiency of Language Assistance Services

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-844-312-3487.

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-844-312-3487

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-844-312-3487.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-844-312-3487 번으로 전화해 주십시오.

NOTICE OF NONDISCRIMINATION - continued

ध्यान ॐदनु होसःत्पाइ ॐले नेपाल ॐ बोल्नहन्छ भन तपाइ ॐको ॐनिम्त भाषा सहायता सवाहरू ॐनःशल्क रूपमा उपलब्ध छ । फोन गनु होसर् ॐ-844-312-3487.

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-844-312-3487.

1-844-312-3487-ة تتوافر لك بالمجان. اتصل برقم 1 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغو رقم (1-844-312-3487)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-1-844-312-3487.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-844-312-3487.

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-844-312-3487.

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-844-312-3487.

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-844-312-3487 まで、お電話にてご連絡ください。

ATENȚIE: Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-1-844-312-3487.

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-844-312-3487

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با 1-844-312-3487 تماس بگیرید.